

2017-2018

MOW Committee Members

PRESIDENT:

Peter Ross ☎ 4693 2046

Email:
pittsworthlearningcentre@gmail.com

VICE -PRESIDENT:

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COMMITTEE MEMBERS:

Leila Osborn ☎ 4693 3232

Heather Teakle ☎ 46933645

BEAUARABA LIVING LIAISON

Kate Hanley 0427 586 684

Grievance Officer: Kate Hanley

For enquiries please contact:

Meals on Wheels Office:

☎ **0427 586 684**

OR OUR CO-ORDINATORS:

Peter Ross ☎ 4693 2046

Lindsay Proudlock ☎ 4693 3308

QUEENSLAND MEALS ON WHEELS

(QMOW) ☎ 07 3205 5588

Aged & Disabled Advocacy Australia

(ADA Australia) ☎ 1800 818 338

ELIGIBILITY:

In order for Clients to receive meals at the HACC subsidised price:

REFERRAL by a Health Professional is a requirement.

**WELCOME
TO
PITTSWORTH
MEALS ON WHEELS
ASSOCIATION INC.**



Meals on Wheels

**PITTSWORTH
MEALS ON WHEELS
ASSOCIATION INC.**



**Beauaraba Living Office
10 Weale St
Pittsworth QLD 4356**

All correspondence to:

**The Secretary
PO Box 237
Pittsworth QLD 4356**

Meals on Wheels is a community service to people who are frail aged, younger disabled and their carers.

Meals on Wheels is a service which enables people to continue to live comfortably in their own home or while recovering after a stay in hospital or during times of sickness.

Volunteers deliver meals to your home

Our service provides:

Main Course	Soup
Dessert	Juice

All meals are delivered in named, hygienic disposable containers. Special Dietary needs are catered for.

SERVICE COST:

Price per meal:

HACC Subsidised	\$9.00
Not Subsidised	\$11.00

(Increases subject to inflation)

Meals need to be ordered by 9am the day before. Meals for Monday need to be ordered by 12.30pm on the previous Friday.

Meals need to be paid for when the first meal is delivered for the week. 'As near as possible' to correct money would be appreciated.

Pittsworth Service also offers frozen meals on public holidays and weekends and are delivered on the last delivery day prior to the holiday or weekend.

If you need to cancel a meal please advise by phoning Meals on Wheels office 0427 586 684 prior to that day or before 9:00am on the day. If you are going away on holidays or in hospital please advise the staff at the office.

CLIENT INPUT IS WELCOME

YOUR RESPONSIBILITIES:

- ✓ To comply with Meals on Wheels Duty of Care in Meal Delivery Policies.
- ✓ To Advise the Meals on Wheels Service of your dietary requirements.
- ✓ To pay for your Meals **-ordered meals must be paid for.**
- ✓ To advise if need to cancel a meal. To advise if you are going to be absent for any short or extended time.

YOUR RIGHTS:

- ✓ You have a right to express your concerns about the service without fear of losing the service.
- ✓ You have a right for your complaints to be dealt with fairly and promptly without discrimination.
- ✓ You have a right to be represented by an advocate of your choice. Please contact Advocacy QLD ☎ 1800 818 338
- ✓ You have a right to have your dietary requirements met.
- ✓ You have a right to privacy and confidentiality. Pittsworth Meals on Wheels is legally obliged under the Privacy Act to protect client's private information. You can expect that **no information about you will be provided to anyone outside the Service without your permission.**
- ✓ You have a right to view any information about yourself held by the Service.
- ✓ **You have a right to participate in activities of the Service by attending the AGM and responding to surveys.**